



RISK & ASSURANCE GROUP SUMMER CONFERENCE

AGENDA

7th & 8th July 2016

Assurance
Risk
Fraud
Technology

BY THE EXPERTS — FOR THE EXPERTS



Thursday 7th July, 2016



08:30 - 09:30	Registration	
09:30 - 09:45	Chairman's Introduction	Rob Chapman, Cartesian
09:45 - 10:30	Next Evolution of Revenue Assurance Within BT	Bernice Demarco, BT
10:30 - 11:15	Why Enterprise Business Assurance Emerges from RAFM	Tony Poulos, WeDo
11:15 - 11:45	How Analytics-Driven RA Can Reduce Complexity Across the Value Chain	Ravi Palepu, Virtusa Polaris
11:45 - 12:30	Do RA Teams Need to Extend the Scope of Their Work?	John Bangs, Alex Cassetarri Guy Howie, Pedro Bravo Steffen Öftring
12:30 - 13:45	Lunch & Social	
13:45 - 14:45	Lessons Learned from the RAFM Education Program of MTN Group	Marcus Bryant, MTN Group
14:45 - 15:15	How to Engage Your Telco with Enterprise Risk Management	Shoaib Qureshi Andre Katz Eric Priezkalns
15:15 - 15:40	Coffee Break	
15:40 - 16:20	Cloud-Based Risk Assurance	Andy Harper, Cartesian
16:20 - 16:50	Revenue Assurance Change Management in Deutsche Telekom	Gjurgjica Pesheva, Deutsche Telekom
16:50 - 17:30	What Telcos Can Teach Other Industries About Risk and Assurance	Paul Masters, Joaquim Teixeira Vernon Kitay, Miguel Mendes Ravi Rao, Luke Taylor
17:30	Close	



Friday 8th July, 2016



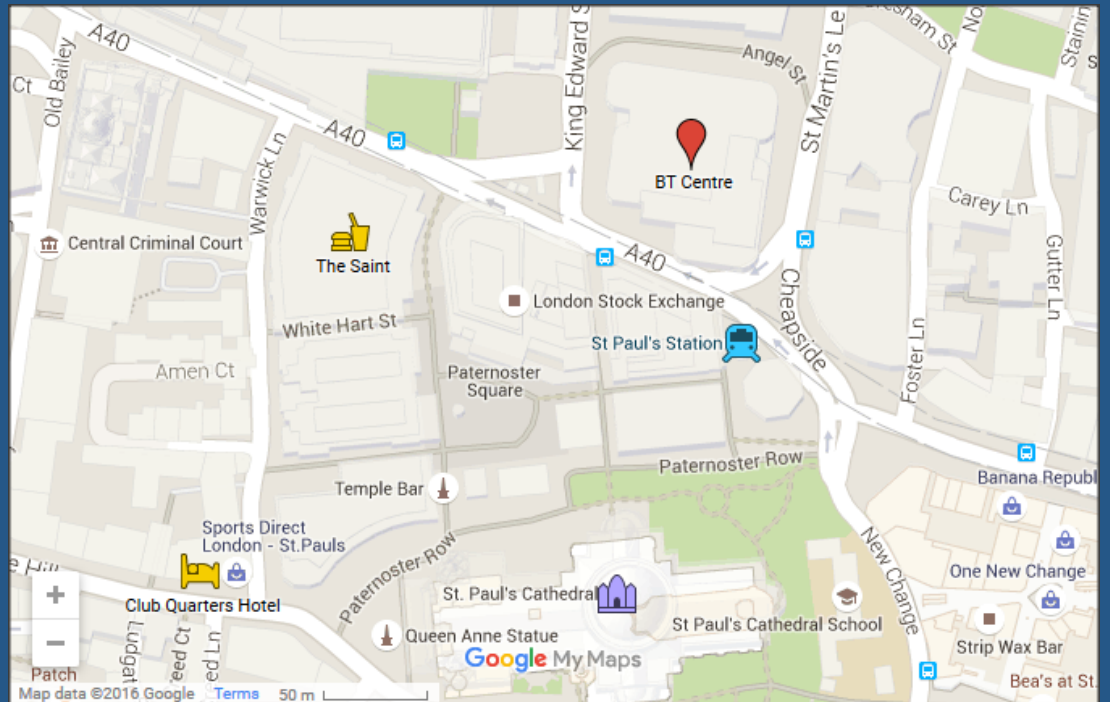
08:30 - 09:30	Registration	
09:30 - 09:45	Chairman's Introduction	Rob Chapman, Cartesian
09:45 - 10:30	The Technology of Fighting Fraud	Hayley Daniels, Neural Tech
10:30 - 11:00	Case Study: Benefits of a Common Strategy for Fraud, Law Enforcement and Security	Dave Morrow, Fraud Fit
11:00 - 11:30	Preventing Roaming and International Dialing Fraud Through Real Time Call Control	Stephen Ornel, iconectiv Sunil Joshi, EE
11:30 - 12:30	Global Leakage Surveys: The Results and What We Should Do About Them	Rene Felber Stacy Graham Eric Priezkalns
12:30 - 13:45	Lunch & Social	
13:45 - 14:30	Why Africa Is the Best Test Ground for the RA and Fraud Practitioner	Nixon Wampamba, MTN Ghana,
14:30 - 15:15	The Current and Future Priorities for Fraud Management	Dave Morrow, Ravi Rao Simon Walsh
15:15 - 15:40	Coffee Break	Theresa Whelan, Nick Mann
15:40 - 16:10	The Key Drivers for Subscription Fraud and Application Fraud	Tony Zarrella, FICO
16:10 - 16:40	OTT Bypass	Andy Gent, Revector
16:40 - 17:20	Our Wise Heads Panel Reviews the Event and the Progress of Risk and Assurance	David Smith, Hugh Roberts Lee Scargall, Mark Yelland Geoff Ibbett, Jack Wraith
17:20 - 17:30	Chairman's Closing Remarks	Rob Chapman, Cartesian

LOCATION & EVENING ENTERTAINMENT

SUMMER MEETING

The venue for our summer meeting will be the BT Centre in London. The prestigious headquarters of BT are situated right in the historic heart of the capital city. The nearest London Underground station is St. Paul's. The address is:

BT Centre
81 Newgate St
London
EC1A 7AJ



EVENING SOCIALISING



We hope guests at the RAG Summer Conference will have time to linger and network during the evenings following each day's formal agenda.

Complimentary food and drinks will be provided at The Saint, a restaurant and bar on Paternoster Square, a very short walk from the BT Centre and overlooking St. Paul's Cathedral.

Established in 2004 by UK telcos with the help of Cartesian, the RAG (originally the Revenue Assurance Group) is the longest running event in the world of business assurance.

Our scope has evolved to reflect the remit of a modern risk and assurance professional. We host three meetings every year and there is no charge for participation. All we ask is that people come with an open mind, and a willingness to share their knowledge.

RAG members, are encouraged to participate from other countries and businesses. Remaining at the cutting edge of RA, we take a keen interest in related and emerging fields, such as fraud management, ERM, margin assurance, capex analysis, security and data science.



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